

# PAYING TOO MUCH FOR DIRECTORY ASSISTANCE

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# Avaya Update<sup>10</sup>

## RHUB

### Rhub 200 conferencing

Rhub Communications believes there is a giant opportunity for on-premise web conferencing that comes with Managed Services. It has distinct advantages of enhanced meeting access, security and performance.

The 200 provides improvements in hardware and software. The hardware takes advantage of high-performance, cost-effective technology available in embedded CPU network equipment. The box is small, draws very little power (5 watts), and has no fan to make noise and so is useful for small and medium-sized businesses.

The software has many advantages, but the standout feature is the Universal Access View-only mode that insures everyone can attend a meeting.

On-premise deployment affords additional meeting security, allows owner branding and takes advantage of LAN speeds, when possible.

Key areas include:

- Small footprint architecture that enables deployment on cost-effective hardware platforms.
- Managed services support.
- Universal Access capability—all anyone needs is a browser that can get to Yahoo Maps and they can join a meeting. This works for any platform including Linux

desktop, Mac, Windows and iPhone.. A typical user can join a meeting in 5 seconds or less without any download of any kind.

Rhub has focused on the telephony reseller channel because they have support for the user. Company support includes an outsourced technical support group backed up by an engineering staff.

They do not require a certification program because the product is easy to use, and are developing a user training video that will be available to channel partners as well as on the web.

The unit comes with a one-year warranty for hardware and software. After the first year, an extended warranty is available.

Rhub web conferencing fills these needs:

- Sales presentations and product demos.
- Internal meetings within your networks.
- Remote support for customers.
- Remote training and seminars.
- Remote access to computers in office or home.
- Engineering collaboration.
- Real-time collaboration where desktop sharing is needed. ☎

*For more visit [rhubcom.com](http://rhubcom.com)*

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